





Emergency, Urgent, and Same-Day Care **Know Before You Go!**

 EMERGENCY CARE Used in emergencies for life- or limb threatening injuries. Emergency Room / Call 911 Cost: \$\$\$\$\$	 URGENT CARE Used for non-life threatening symptoms or injuries, but still need more immediate attention. Cost: \$\$-\$\$\$	 PRIMARY CARE / CONVENIENT CARE Used for sick, and acute care needs that can be treated same-day. <ul style="list-style-type: none"> • Kelsey-Seybold Clinic (In-Person and Virtual) • CVS Minute Clinic (Walk-in, In-Person, Virtual) Cost: \$-\$\$	  NURSE HOTLINE Call Kelsey-Seybold registered nurses after-hours hotline for advice and assistance on urgent and routine care needs. Cost: \$0 (no cost)
Types of Symptoms Treated: <ul style="list-style-type: none"> • Chest pain or pressure, heart attack • Broken bones • Head injuries • Seizures • Serious burns • Severe abdominal pain • Shortness of breath • Sudden, severe headache, or paralysis or weakness • Uncontrolled bleeding • Signs of a stroke: slurred speech 	Types of Symptoms Treated: <ul style="list-style-type: none"> • Fever without a rash • Abdominal pain • Cuts (requiring stitches) and minor burns • Persistent diarrhea • Sprains or joint pain, fractures • Persistent vomiting <p>Find urgent care centers in-network with your health plan at:</p> <p>AetnaCVSHealth.com</p>	Types of Symptoms Treated: <ul style="list-style-type: none"> • Upper respiratory infections, bronchitis • Flu • COVID-19 • Cold, Sinus infections • Skin rashes without fever ear pain • Digestive issues • Chronic disease management • Depression, stress, and anxiety • Urinary tract infections <p>Find locations, available appointments and care options at:</p> <ul style="list-style-type: none"> • Kelsey-Seybold.com • CVS.com/minuteclinic 	Types of Symptoms Treated: <ul style="list-style-type: none"> • The After-Hours Nurse team can help determine if self-care, a scheduled office visit or immediate medical attention is best for your condition. <p><i>*If you are experiencing a life-threatening medical situation, call 911 or go to the nearest emergency room.</i></p> <p style="text-align: center;">CALL 713-442-0000</p>
<p style="text-align: center;">Know Before You Go!</p>	<p style="text-align: center;">Know Before You Go!</p>	<p style="text-align: center;">Know Before You Go!</p>	<p style="text-align: center;">Know Before You Go!</p>
<p>The ER treats life- or limb-threatening health conditions in people of all ages. It is the best option when you require immediate medical attention for a serious life-threatening condition and cannot wait to see a primary care provider.</p>	<p>Urgent Care is the middle ground between your primary care provider and the ER. Urgent care is often more expensive than an office visit. Walk-in patients accepted and waiting periods may be longer than your primary care doctor.</p>	<p>Same-day and next-day primary and virtual care appointments are available with Kelsey-Seybold providers to treat non-emergency illnesses and injuries that can wait. Kelsey offers extended, weekend and holiday hours for patients.</p>	<p>The After-Hours Nurse Hotline is manned by Kelsey-Seybold registered nurses who have access to your medical record. Call 365 days a year after regular business hours, weekends, and holidays.</p>